



## Axios Systems stamps its mark as ITIL leader

**London, UK** – Axios Systems, a leading provider of IT Service Management (ITSM) software, announces that its ITSM solution, *assyst*, has become one of the first products in the world to achieve accreditation for all fifteen PinkVERIFY™ ITIL® processes, and the first to do so within a single solution.

[PinkVERIFY](#) is an internationally recognized ITSM tool suite assessment service. Axios is one of only five companies in the world to gain full accreditation, cementing its position as a global market leader.

Adoption of ITIL (the global framework for IT Service Management) has increased at more than 20% per year since 2000, with more than 2 million IT professionals now ITIL qualified. ITIL is proven to enable companies to increase their business efficiency, improve customer satisfaction and ultimately deliver service innovation. Deloitte's 2013 Global CIO survey highlighted that 82% of CIOs key priority for the next 12-18 months was for IT to fully support new business needs<sup>1</sup>.

For 25 years Axios has been at the forefront of ITSM best practice. The first to achieve BSI 15000 (now ISO 20000). The first to adopt the ITIL framework. The first to directly translate the ITIL methodology into its ITSM product.

David Ratcliffe, President of Pink Elephant, said "Congratulations to Axios Systems for yet another PinkVERIFY certified product. The achievement is particularly impressive because the scope for *assyst* v10 includes all 15 available IT Service Management processes! Proof indeed of Axios's ongoing commitment of support for ITIL."

Tasos Symeonides, CEO at Axios Systems, said, "We are proud of this accreditation which underpins our commitment to supporting ITIL best practice and directly delivering innovation to our global customers. *assyst* incorporates over 25 years of research and development in ITSM, making it the most stable and functionally rich product in the enterprise service desk market."

### About Axios Systems

For more than 25 years, Axios Systems has been committed to innovation by providing rapid deployment of SaaS and on-premise [IT Service Management \(ITSM\) software](#). With an exclusive focus on ITSM, Axios is recognized as a world leader by the leading IT analysts and their global client base.

Axios's ITSM software, *assyst*, is purpose-built, designed to transform IT departments from technology-focused cost centers into efficient service teams which enable service innovation across an enterprise.

An out-of-the-box solution, *assyst* enables faster, less costly delivery and support of IT services better than any other enterprise-class ITSM solution, allowing our clients to offer unparalleled multichannel support.

For more information, please visit our website at [www.axiossystems.com](http://www.axiossystems.com)

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